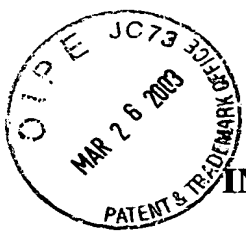


2165



PATENT
Docket No. 60004035-3

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors: Luca Chiarabini et al.

Confirmation No. 4981

Serial No.: 09/925,519

Examiner: TBD

Filed: August 10, 2001

Group Art Un 2165

Title: METHOD AND APPARATUS FOR AUTOMATED ON-LINE PRINTING SERVICE

Commissioner of Patents and Trademarks
Washington, D.C. 20231

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GROUP 3600

REQUEST FOR WITHDRAWAL AS ATTORNEY OF RECORD

Sir:

I, John W. Ryan, Registration No. 33,771, whose mailing address is Wilmer, Cutler & Pickering, 2445 M Street, N.W., Washington, D.C. 20037, respectfully request that the Commissioner of Patents and Trademarks grant me, and the firm of Wilmer, Cutler & Pickering, permission to withdraw as attorney of record in this application pursuant to 37 CFR § 1.36.

The reason for this request is that Wilmer, Cutler & Pickering is closing down the patent prosecution practice and all patent practitioners are leaving. In this regard, the firm will no longer be handling any patent prosecution work. Consequently, the firm will be unable to prosecute the above-identified application.

Each of the applicants has been contacted regarding choosing another firm to represent them and a copy of this Request is being sent to the applicants.

Docket No.: 60004035-3

PATENT

I was never listed as the correspondence address, accordingly, please continue to direct all future correspondence to the listed address.

Respectfully submitted,

WILMER, CUTLER & PICKERING

Dated: March 14, 2003

John W. Ryan
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